

**From:** IG Taskforce  
**Sent:** Wednesday, 8 January 2025 3:59 PM  
**To:** info@gcb.cw  
**Subject:** Advice to Gaming Control Board Curacao regarding Formal Warning to Luster N.V. [SEC=OFFICIAL]  
**Attachments:** Advice to Gaming Control Board Curacao re Formal Warning SIGNED (2).pdf; Formal Warning - Eddy Vegas SIGNED.pdf

Dear Sir/Madam,

Please see attached a letter from the Australian Communications and Media Authority advising of the Formal Warning issued to Luster N.V for contravening the Australian *Interactive Gambling Act 2001*.

Yours sincerely,

**Gambling Compliance Team**

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Australian Communications and Media Authority

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*The ACMA acknowledges First Nations peoples as the Traditional Owners and Custodians of Australia. We respect and celebrate First Nations peoples as the original storytellers and content creators of the lands on which we work and honour the enduring strength and commitment of Aboriginal and Torres Strait Islander peoples to the land, waters and their communities. We pay our respects to Elders past, present, and emerging.*



26 November 2024

Gaming Control Board Curaçao  
Emancipatie Boulevard Dominico F. "Don" Martina 23  
Willemstad  
Curaçao

By email: [info@gcb.cw](mailto:info@gcb.cw)

ACMA file reference: ACMA2024/1379-2

Dear Sir/Madam,

**Contravention of the Australian *Interactive Gambling Act 2001* – Luster N.V.**

The Australian Communications and Media Authority (the ACMA) is responsible for investigating and taking enforcement action for contraventions of the Australian *Interactive Gambling Act 2001* (the IGA).

The ACMA has recently completed an investigation into a service made available at [www.eddyvegas.com](http://www.eddyvegas.com).

The ACMA found that Luster N.V. contravened subsection 15(2A) of the IGA by:

- > providing a prohibited interactive gambling service to Australian customers.

On 4 September 2024, the ACMA advised Luster N.V. of the ACMA's contravention findings and finalised the investigation. The ACMA noted that while the provider had taken steps to prevent Australian users of Eddy Vegas from signing up for an account and playing with the service, Australian users with an existing account can still play casino style games for money, which constitutes an ongoing breach of the IGA. No response was received.

The ACMA issued a Formal Warning to Luster N.V. under section 64A of the IGA on 26 November 2024.

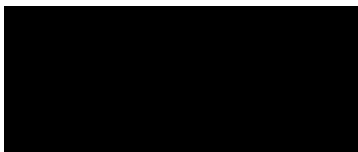
If Luster N.V. continues to provide prohibited regulated interactive gambling services to persons physically located in Australia, the ACMA may take further action.

I have attached a copy of the Formal Warning issued to Luster N.V. as well as the key provisions of the IGA.

We have brought this matter to your attention as we understand that there is an intention to expand the role of the Gaming Control Board Curaçao to the regulation of online gaming in Curaçao. We understand that findings of illegal activity may be relevant to your future consideration of the suitability of a licensee.

If you have any questions on the above, please contact me at [REDACTED]

Thank you for your engagement in this process.



Yours sincerely



Manager, Gambling Compliance Team

Encl: Formal Warning, Relevant provisions of the IGA

## Formal Warning

under section 64A of the *Interactive Gambling Act 2001*

To: Luster N.V.

Of: Abraham de Veerstraat 9, Curacao

Attention: [REDACTED], Statutory Director of Envision Managers N.V., Statutory Director of Luster N.V.

I, [REDACTED], delegate of the Australian Communications and Media Authority (ACMA), being satisfied that Luster N.V. has contravened subsections 15(2A) of the *Interactive Gambling Act 2001* (the IGA):

HEREBY issue you a formal warning under section 64A of the IGA, for one or more contraventions of subsection 15(2A) of the IGA, being a civil penalty provision.

### Details of the contravention/s

#### *Obligations under the IGA*

1. Subsection 15(2A) of the IGA provides that a person must not provide a prohibited interactive gambling service that has an Australian customer link.
2. A 'prohibited interactive gambling service' is defined in section 5 of the IGA and 'gambling service' is defined in section 4 of the IGA.
3. Under section 8 of the IGA, a gambling service has an Australian-customer link if, and only if, any of all of the customers of the service are physically present in Australia.

#### *Investigation*

4. Under section 21 of the IGA, on 12 July 2024, the ACMA commenced an investigation into whether the provider Eddy Vegas service provided prohibited interactive gambling services in contravention of the IGA.
5. During the investigation period the Eddy Vegas service was available via the URL <https://www.eddyvegas.com/>.
6. Luster N.V. is the provider of the Eddy Vegas service.

#### *Contravention of subsection 15(2A) of the IGA*

7. The Eddy Vegas service offered 'gambling services,' including casino-style games of chance or mixed chance and skill, played for money where the customer gave consideration to play the game (paragraph (e) of the definition of 'gambling service' in section 4 of the IGA).

8. The Eddy Vegas service was provided in the course of carrying on a business and was provided to customers using an internet carriage service (section 5 of the IGA).
9. The Eddy Vegas service had an Australian customer-link.
10. The ACMA found that, as a provider of the Eddy Vegas service, Luster N.V. has contravened subsection 15(2A) of the IGA by providing prohibited interactive gambling services to customers physically present in Australia.

Dated this 26 November 2024

[REDACTED]

[REDACTED]

**Delegate of the Australian Communications and Media Authority**